

California | Enhanced Care Management

Are You Prepared?

CALIFORNIA ORGANIZATIONS need strong data management and collaboration tools to excel at care coordination. Axiom's ECM checklist helps you evaluate your agency's readiness to effectively coordinate and deliver services in your community.

Is your software able to:

SECURELY MANAGE DOCUMENTATION

- ☐ Securely share documents with specialized care providers
- ☐ Ensure HIPAA compliance
- ☐ Collect assessment data and updates
- ☐ Electronically sign and review Member documents
- ☐ Encrypt data to ensure high level security
- ☐ Integrate billing and coding for enhanced accuracy and a high clean claims rate



ENHANCE COLLABORATION

- ☐ Effortlessly share and exchange information across providers, agencies, and programs
- ☐ Connect with a network of providers and securely share data through health information exchanges (HIEs), major interoperability frameworks, and referral partners
- ☐ Export health plan data using custom reports
- ☐ Collaborate with the Member, family, and care team through digital technology

LEVERAGE METRICS & CLAIMS

- ☐ Support data-driven decisions based on program metrics and individual outcomes
- ☐ Discover care gaps quickly so you can address comprehensive needs using real-time data
- ☐ Track and monitor the needs of high risk populations
- ☐ Analyze outcomes and so you can make agile treatment decision
- ☐ Adapt to unique payor criteria and create billing rules for accurate claims calculations

SUPPORT COMMUNICATION

- ☐ Utilize infrastructure to facilitate the flow of information
- ☐ Allow secure messaging between Member and provider or clinician to support care coordination
- ☐ Give access to health history and comprehensive records for a complete picture of treatment care and provider collaboration

TRACK TASKS & OUTCOMES

- ☐ Give staff the ability to oversee services across providers, monitor outcomes, and streamline reporting
- ☐ Use integrated technology to sign forms and send messages
- ☐ Review and sign documents electronically, and gather signatures from other team members
- ☐ Get task alerts, reminders, and appointment notifications to help staff stay on track